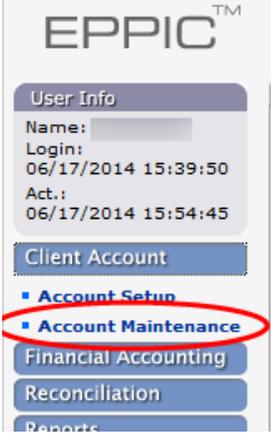
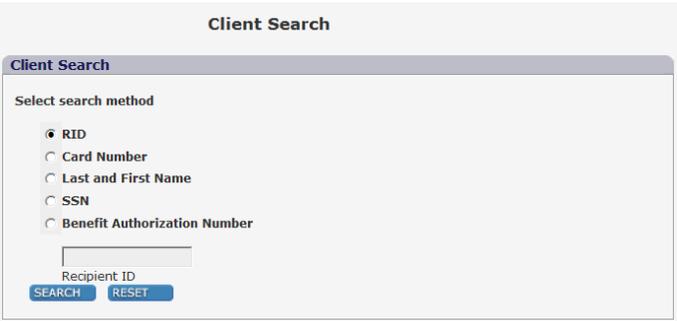


INDIANA EBT QUICK REFERENCE: Cardholder, Case & Benefits Search

SCREEN(S)	STEPS																																								
 <p>The screenshot shows the EPPIC user interface. Under the 'Client Account' section, the 'Account Maintenance' option is highlighted with a red circle. Other options include Account Setup, Financial Accounting, Reconciliation, and Reports.</p>	<ul style="list-style-type: none"> On the main menu, select Client Account and then Account Maintenance 																																								
 <p>The screenshot shows the 'Client Search' screen. Under 'Select search method', the 'RID' radio button is selected. Other options include Card Number, Last and First Name, SSN, and Benefit Authorization Number. There is a text input field for 'Recipient ID' and 'SEARCH' and 'RESET' buttons.</p>	<ul style="list-style-type: none"> Select the search method: <ul style="list-style-type: none"> RID Card Number Last and First Name SSN Benefit Authorization Number Enter value for which you are searching Click SEARCH button PLEASE NOTE: You must enter the complete number, if searching by RID, Card Number, SSN or Benefit Authorization Number. You may search with a partial Last or Last/First Name to get all results that contain your search (e.g. "ha" brings up "Hark" and "Charm"). 																																								
 <p>The screenshot shows the 'Client Search Results' screen. It displays a table with columns: Type, RID, Name, SSN, Address, City, ST, and a 'CASES' button. Below the table is a 'SEARCH' button.</p> <table border="1"> <thead> <tr> <th>Type</th> <th>RID</th> <th>Name</th> <th>SSN</th> <th>Address</th> <th>City</th> <th>ST</th> <th></th> </tr> </thead> <tbody> <tr> <td>PRIMARY</td> <td>521609730213</td> <td>SAMUELS, SAMANTHA</td> <td>*****0000</td> <td>PCR 16134 RETEST</td> <td>HBG</td> <td>IN</td> <td>CASES</td> </tr> <tr> <td>PRIMARY</td> <td>790368282613</td> <td>SCOTT, STEVEN</td> <td>*****5531</td> <td>963 13TH STREET</td> <td>HARRISBURG</td> <td>IN</td> <td>CASES</td> </tr> <tr> <td>PRIMARY</td> <td>680318434713</td> <td>SHAW, BERNARD</td> <td>*****0000</td> <td>TEST</td> <td>YORK</td> <td>IN</td> <td>CASES</td> </tr> <tr> <td>PRIMARY</td> <td>140366883513</td> <td>SLAW, NINA</td> <td>*****0000</td> <td>4680 HILL ST</td> <td>GLEN ROCK</td> <td>IN</td> <td>CASES</td> </tr> </tbody> </table>	Type	RID	Name	SSN	Address	City	ST		PRIMARY	521609730213	SAMUELS, SAMANTHA	*****0000	PCR 16134 RETEST	HBG	IN	CASES	PRIMARY	790368282613	SCOTT, STEVEN	*****5531	963 13TH STREET	HARRISBURG	IN	CASES	PRIMARY	680318434713	SHAW, BERNARD	*****0000	TEST	YORK	IN	CASES	PRIMARY	140366883513	SLAW, NINA	*****0000	4680 HILL ST	GLEN ROCK	IN	CASES	<ul style="list-style-type: none"> View Client Search Results Click column header to sort results (green triangle by Name) Click CASES button to view Client Case Management screen <p>STANDARD BUTTON:</p> <ul style="list-style-type: none"> Click SEARCH button to return to the Client Search screen
Type	RID	Name	SSN	Address	City	ST																																			
PRIMARY	521609730213	SAMUELS, SAMANTHA	*****0000	PCR 16134 RETEST	HBG	IN	CASES																																		
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SCREEN(S)

Client Case Management

Accounts						
RID(Case Nbr)	Program	Status	Last Access	Total Bal	Avail Bal	
500000002100	SNAP	ACTIVE	08/31/2015	\$363.01	\$363.01	DETAILS
500000002100	CASH	ACTIVE	08/19/2015	\$115.90	\$115.90	DETAILS

Total Balance			
SNAP Balance	\$363.01	Cash Assistance Balance	\$115.90
SNAP Available	\$363.01	Cash Assistance Available	\$115.90

Clients					
Type	Name	Card Number	Program		
PRIMARY PERSON	WILSON, MICHELE	5077040035679920	SNAP , CASH	DETAILS	CARD
AUTHORIZED REPRESENTATIVE	RGRACE, KEVIN	5077040035682676	SNAP	DETAILS	CARD

SEARCH CLIENT CASES CARDS TRANSACTION

STEPS

- Accessed from **CASES** button on **Client Search Results** screen
- Next to an **Account**, click **DETAILS** button to view **Client Benefits Management** screen
- Next to a **Client**, click **DETAILS** button to view **Client Information Management** screen
- Next to a **Client**, click **CARD** button to view **Client Card Management** screen

STANDARD BUTTONS:

- Click **CLIENT** button to view primary **Client Information Management** screen
- Click **CASES** button to refresh the **Client Case Management** screen
- Click **CARDS** button to view **Client Cards Management** screen
- Click **TRANSACTION** button to view **Client Transaction History** screen

EPPIC™ Client Benefits Management

Client Info	
FRIEND	
ABAWOSS	
05/29/1995	
*****8026	
25 STAR	
INANAPOLIS	
IN 471770000	
72 - SCOTT	

Client Information					
RID	Status	Program	Type	Total Bal	Available Bal
300208517799	ACTIVE	SNAP	SNAP	\$1,583.00	\$1,072.00

Benefits						
Auth	Available	Issue	Benefit Type	Status	Amt.	Bal.
F10167369	08/07/2015 00:00:00	08/07/2015	FS	ACTIVE	\$511.00	\$511.00
F10167372	08/08/2015 00:00:00	08/07/2015	FS	ACTIVE	\$50.00	\$50.00
F10167370	08/08/2015 00:00:00	08/07/2015	FS	ACTIVE	\$511.00	\$511.00
F10168420	09/05/2015 00:00:00	08/31/2015	FS	ACTIVE	\$511.00	\$511.00

RID: 300208517799

SEARCH CLIENT CASES CARDS TRANSACTION

- Accessed from **DETAILS** button next to an **Account** on **Client Case Management** screen
- View current and past benefit amounts, dates and status
- **NOTE: Available Balance** is the current balance that can be spent today; **Balance** is the amount that will be active at midnight on the Issue Date listed to the left of the Balance amount (The **Total Balance** on the Client Case Management screen above will include the Balance that will be available on the issue date.)